

## MiScorecard Performance Summary

**Business Unit:** State Police  
**Executive/Director Name:** Col. Kriste Kibbey Etue  
**Reporting Period:** Apr 2014  
**Date Approved:** 5/27/2014

**Description:** FY14 Q2 Jan-Mar 2014. Scorecard updated on a quarterly basis.

**Green** >90% of target  
**Yellow** >= 75% - 90% of target  
**Red** < 75% of target

**Scorecard Status:** Draft

Metric ID	Metric	Status	Progress	Target	Current	Previous	Frequency	Metric Definition
<b>Data-Driven Policing</b>								
MSP-D1	Trooper patrol hours statewide	Green		141,350	148,810	133,752	Quarterly	Patrol hours include: patrol activities, patrol between activities, patrol-generated originals, traffic incidents, and sergeant duties-road supervision. The MSP Strategic Plan goal is to increase patrol hours by 10% by December 31, 2015. Source: CJIC Dashboard.
MSP-D2	Trooper patrol hours in SCP areas	Green		29,000	29,425	27,215	Quarterly	Total patrol hours in Detroit, Flint, Pontiac, and Saginaw. As of December 2013, troopers conducted a total of 106,118 patrol hours. Source: MSP budget metrics. (Appropriations, Section 501(3)).
MSP-D3	Percent of MSP criminal cases cleared	Green		60.0%	60.9%	61.7%	Quarterly	The percentage/rate of criminal incidents cleared by arrest or exceptional means. Clearance rates are figured by a hierarchy of incidents (most serious crime within incident). Source: MICR.
<b>Trooper Assignment vs. Crime</b>								
MSP-T1	Trooper at-post strength statewide	Red		1,380	913	940	Quarterly	Number of at-post enlisted personnel statewide. Source: Strategic Plan.
<b>Service Consolidation and Sharing</b>								
MSP-S1	Statewide Records Management System	Red		6,000	1,637	1,500	Quarterly	Currently in the process of establishing a Statewide Records Management System (SRMS) with the goal of expanding the number of local users from 1,500 to 6,000 while reducing the costs for each user. Overall project goal = 6,000 (not a quarterly goal).
MSP-S2	Percentage of troopers in assigned vehicle program	Green		40%	42%	38%	Quarterly	The percentage of at-post troopers participating in the department's assigned vehicle program.
<b>Value Added Service-Beyond Law Enforcement</b>								
MSP-V1	Community outreach and prevention services - outreach efforts	Green		637	595		Quarterly	Number of classes/trainings/presentations provided by department members (enlisted and civilian). The MSP Strategic Plan goal is to increase community outreach by 20% by June 1, 2015. Started tracking this metric in January 2014. Source: Strategic Plan.
MSP-V2	Community outreach and prevention services - individuals reached	Green		25,706	47,380		Quarterly	Number of students/citizens reached through community outreach by the MSP. The MSP Strategic Plan goal is to increase community outreach by 20% by June 1, 2015. Started tracking this metric in January 2014. Source: Strategic Plan.
MSP-V3	Tobacco tax enforcement	Green		300	503	204	Quarterly	Number of administrative inspections completed by the Tobacco Tax Enforcement teams statewide. Note: In FY14 Q1, two district teams did not conduct inspections.
MSP-V4	Commercial vehicles inspected	Red		13,250	9,445	10,621	Quarterly	Number of commercial vehicles inspected. Target based on 53,000 annual requirement. Note: In FY13 Q4, two operations were underway focusing on inspections. Source: MSP budget metrics. (Appropriations, Section 604(3)).
MSP-V5	Forensic science case turnaround time (in days)	Red		30	52	58	Quarterly	Average turnaround time in days for forensic science cases. Source: Strategic Plan.
MSP-V6	Percentage of Employee Engagement Survey Respondents reported as Champions	Green		60%	68%	55%	FY Annually	Based on survey of Employee Engagement Index questions and the question - I intend to stay with the State of Michigan for at least another 12 months. These individuals strongly identify with organizational objectives, have a high level of loyalty, and high level of willingness to cooperate and motivate colleagues. This metric will be updated annually.